#digital government

innovative

1. accessible
2. easy-to-use
3. agile
4. transparent

4 citizens & companies

trustworthy

- travels .1
- requirements .2
- cost .3
- silos .4
#digital government

1. digital transformation
2. digital take-up
3. success rate
4. delivery time

4 citizens & companies

1. service demand
2. shared data
3. citizens cost
4. end-user satisfaction
one single government for a single citizen

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